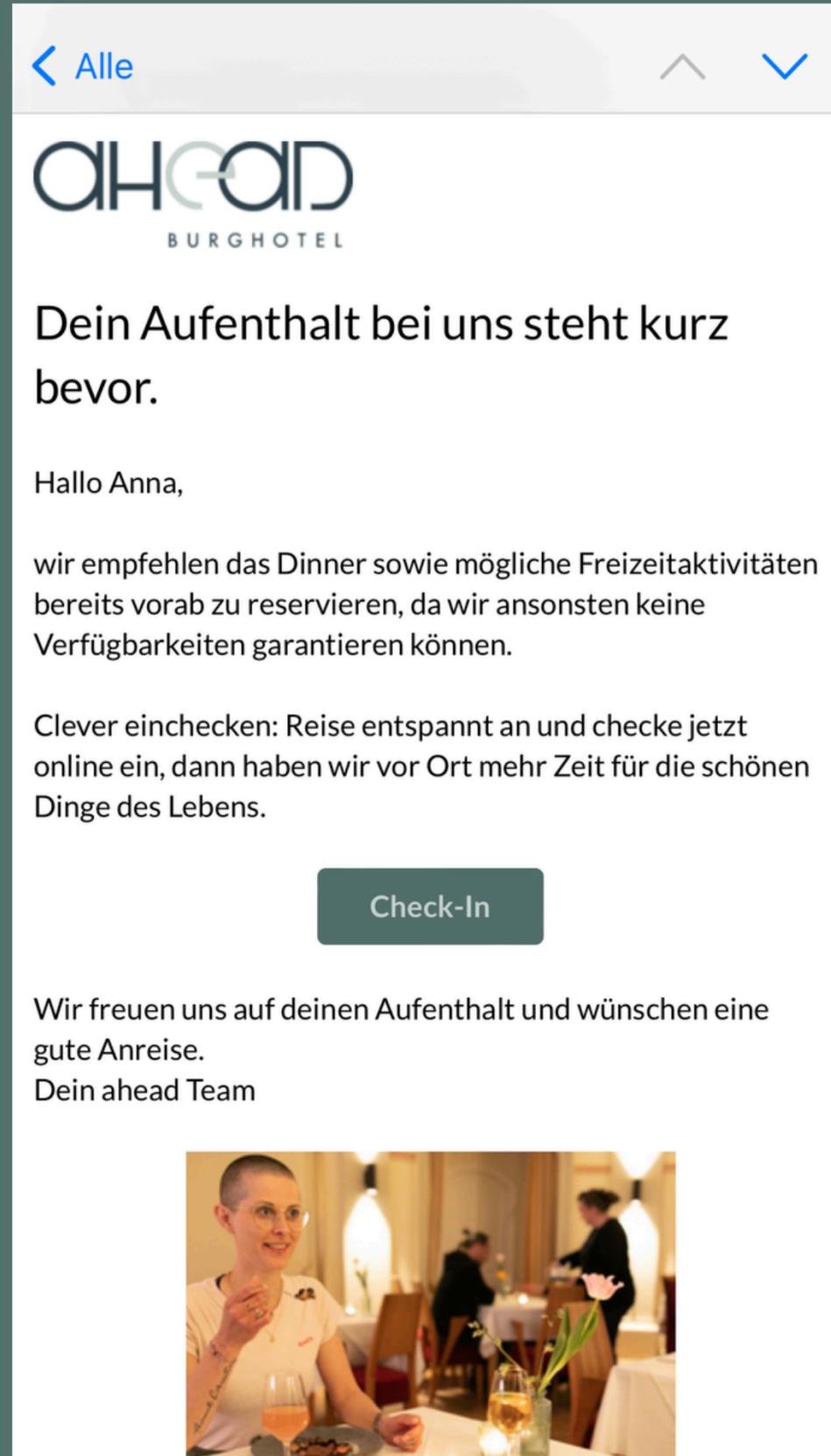


Best Practice Beispiel

AHEAD
BURGHOTEL



Pre-Stay Mail



Check-In



Check-In

Vorname *

Tobias ✓

Männlich

Nachname *

Weiblich ✓
Meyer

Divers

Geschlecht *

Bitte auswählen ^

Geburtsdatum *

📅 DD.MM.YYYY

Staatsangehörigkeit *

Weiter >

E-Mail Adresse

🔒 app.aheadhotel.de 🔄

^ v Fertig

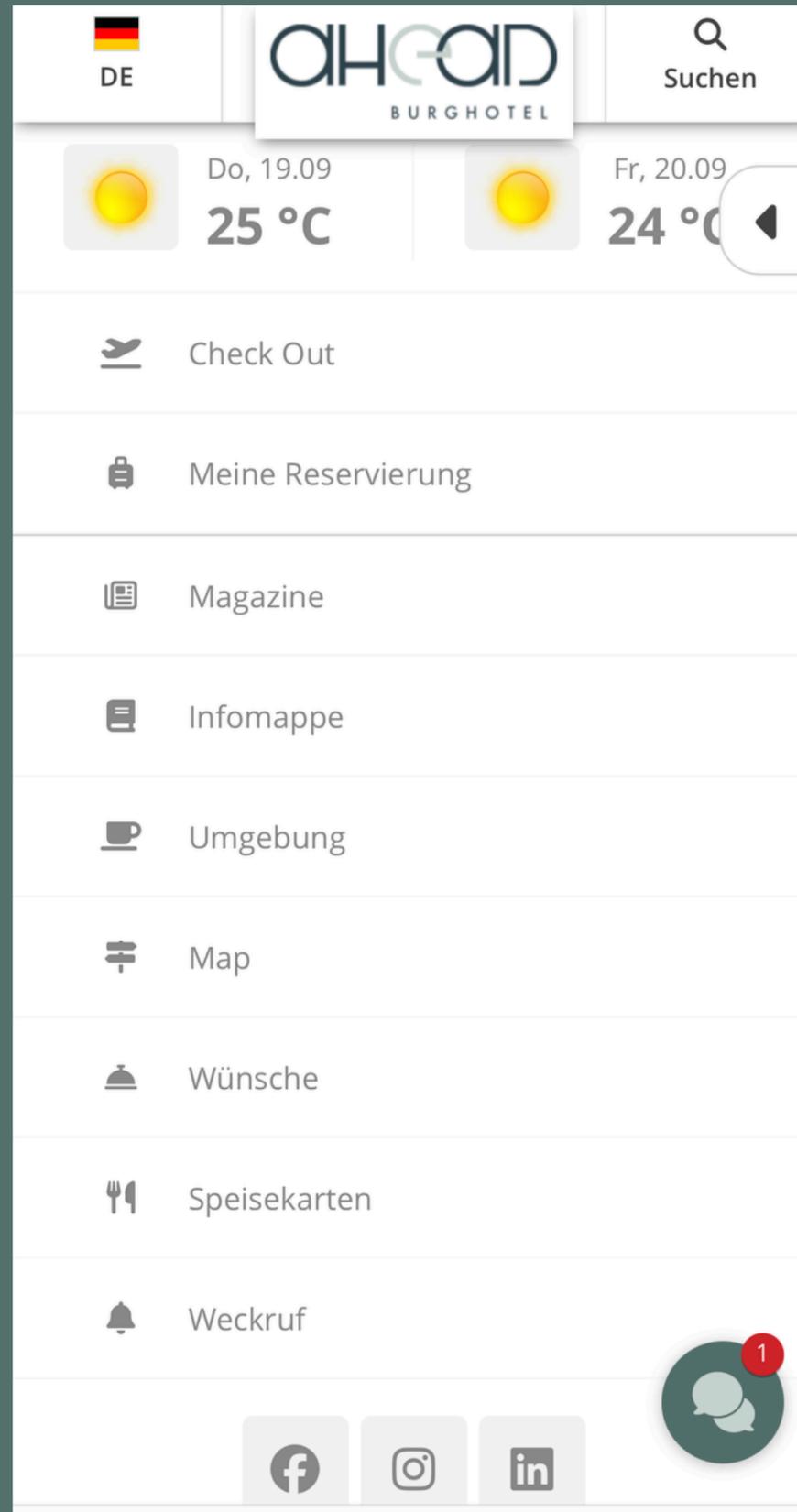
q w e r t z u i o p

a s d f g h j k l

Gästemappe



Gästemappe



Gästemappe

Wünsche

Euch fehlt etwas? Dann lasst es uns gerne wissen und wir bringen es euch auf euer Zimmer.

Auswahl Erforderlich ●

Bitte auswählen...

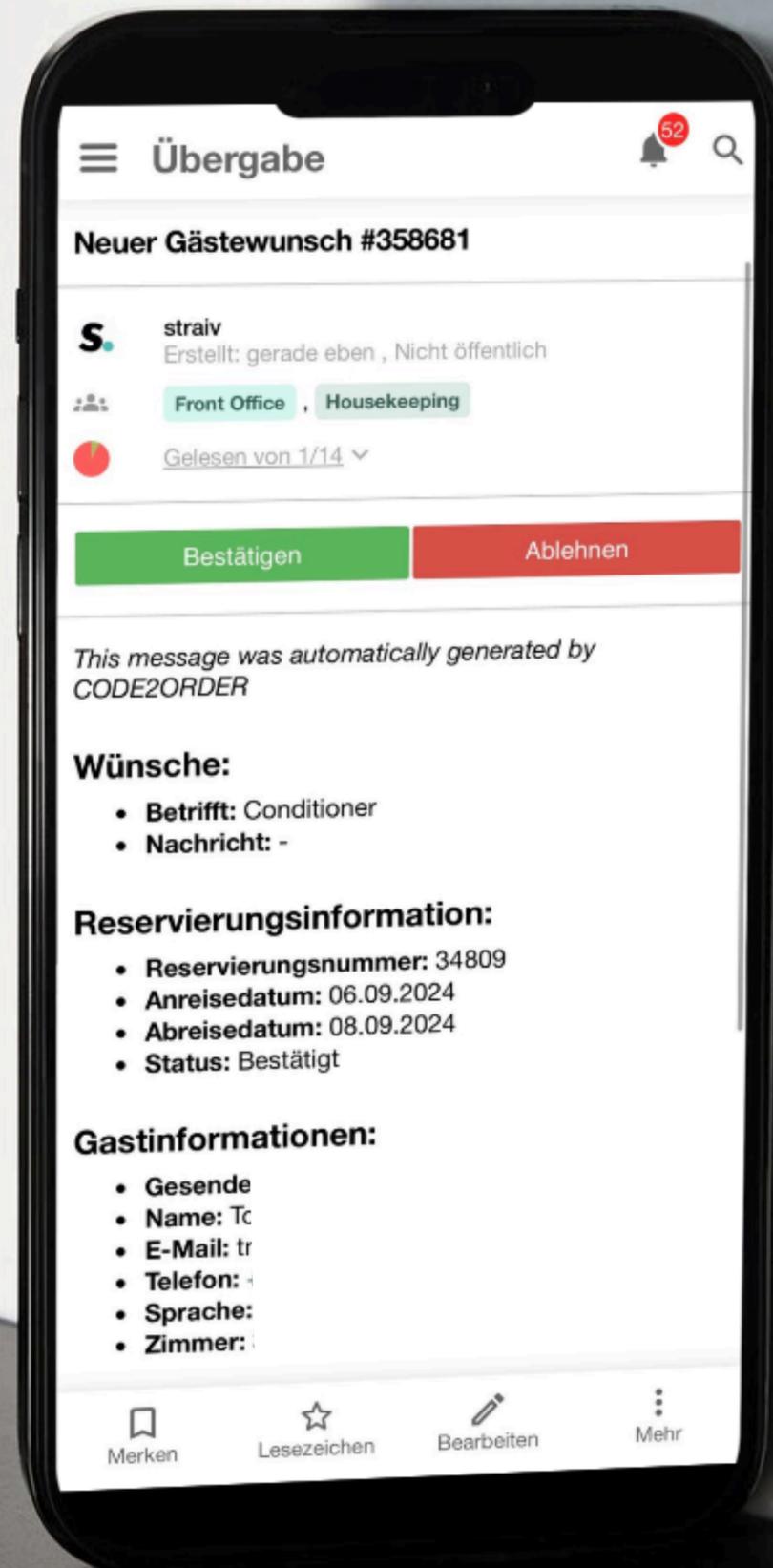
- Schuhschwamm
- Kosmetikset
- Kondom
- Tampon
- Deo

app.aheadhotel.de

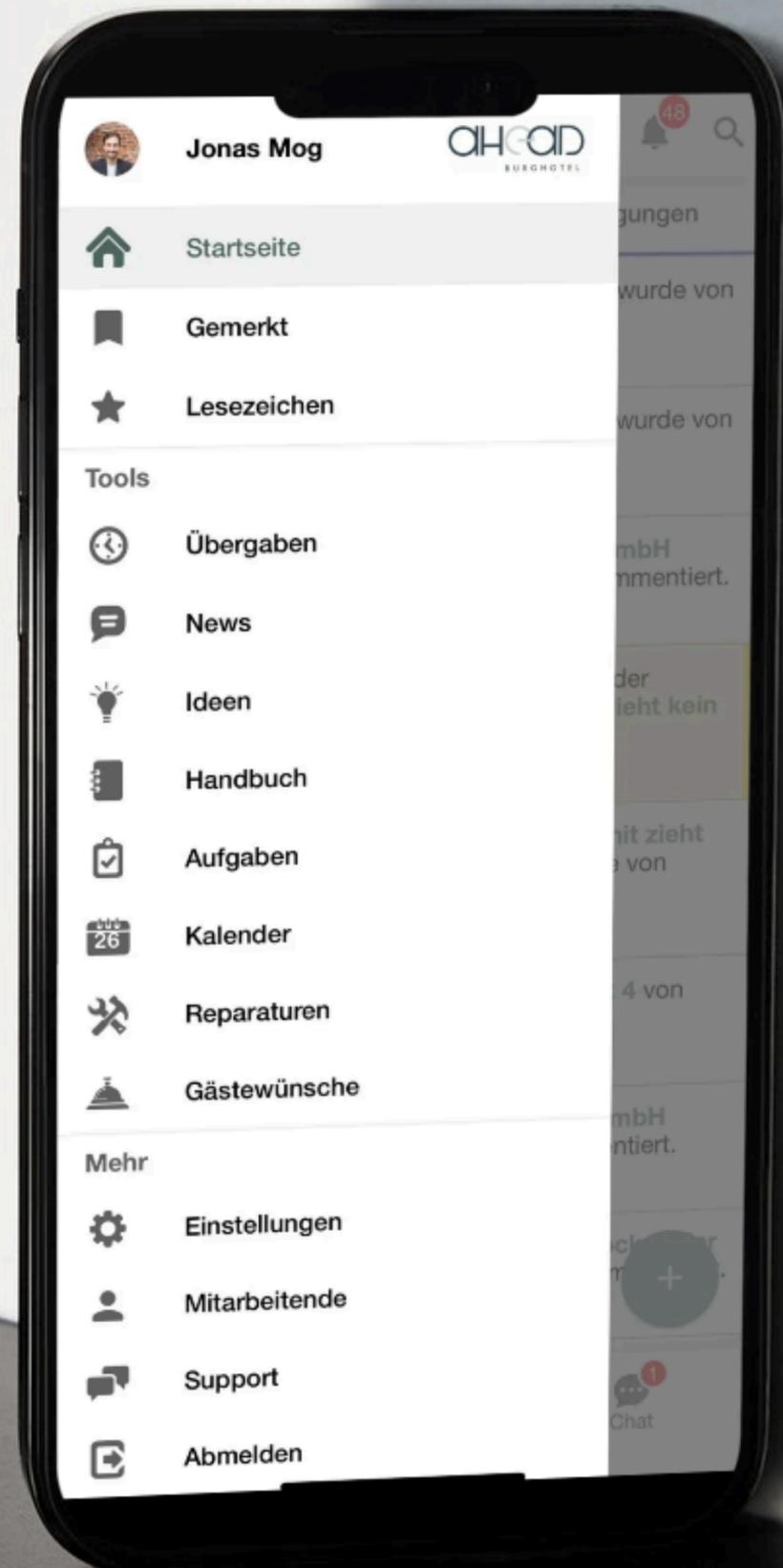
^ v Kontakt autom. ausfüllen Fertig

q w e r t z u i o p
a s d f g h j k l
⬆ y x c v b n m ⬇
123 Leerzeichen ↩

Interne Kommunikation



Interne Kommunikation



PMS

OPERA PMS [Version 5.0, Service Pack 5.0.01.03/39] BXPTX - Holiday Inn Express Bastrop, Texas 09-12-10

Window

ADAMJ

Exit Reservations Front Desk Cashiering Rooms Management AR End of Day Miscellaneous Setup

New Reservations Update Reservations Blocks Profiles Room Plans Floor Plans Confirmation Registrations Cards Calendars

BXPTX - Rate Query Details

Wednesday, N
Windsor Nursi
Room Types
House Availab
Physical Inven
Windsor Nursi

BXPTX - Reservation

Guest Name: lastname
First / Title: firstname
Phone: phone number
Member Info: [dropdown]
Member Lvl: [dropdown]

Addr.: [dropdown]
City: [dropdown]
State: [dropdown]
ZIP / Country: [dropdown] US
VIP: [dropdown]

Agent: [dropdown]
Company: Windsor Nursing & F
Group: [dropdown]
Source: [dropdown]

More Fields

Arrival: 11-10-10 Wednesday
Nights: 1
Departure: 11-11-10 Thursday
Adults: 1 Child: 0 # of Rms.: 1
Rm. Type: TQNN RTC: TQNN
Room: [dropdown]
Rate Code: ILCORWN Fixed Rate
Rate: 108.95
Block Code: [dropdown]
Disc. Amt. [dropdown] or Disc. % [dropdown]
Reason: [dropdown]
Packages: [dropdown]

Res. Type: NON Non-Gtd
Market: L Corp-Negoti
Source: [dropdown]
Payment: [dropdown]
Credit Card No.: [dropdown]
Exp. Date: [dropdown]
CC Holder: [dropdown]
Caller Details: [dropdown]
Specials: [dropdown]
Comments: [dropdown]
Tax / Exempt #: 0 [dropdown]

CRS No.: [dropdown]
Reference #: [dropdown]
Res. Color: [dropdown]
Arrival Time: [dropdown]
Credit Card Swiped
Confirmation Letter
Video Checkout
Print Rate No Post
Approval Amt.: [dropdown]
Approval Code: [dropdown]
Guest Balance: 0.00

Created By ADAMJ On 09-12-10 Updated By ADAMJ On 09-12-10

Save OK
Options Close

start Op... Th... Un... OP... Ea... Tr... Fla... 2:04 PM

PMS

The screenshot displays the MEWS PMS interface. At the top, there is a search bar with the text "Suchen in Mews Berlin" and a "DEMO" label. Below this, a navigation bar includes a search input "Raum suchen", navigation arrows, a date selector "Datum auswählen", and buttons for "Raumvergabe optimieren", "Tage", and "Standard".

The main area is a calendar for September 2024, showing room assignments from Monday 16th to Tuesday 24th. The rooms are listed on the left side, categorized into "Doppelzimmer" (101-205) and "Zimmer" (106-108). Assignments include names like Jones, Peter; Anderson, Micha; Haus, Gabi; Julius, Müller; Zimnocha, Jakub; Bailey, Peter; Pardon, Janis; Ludwig, Schneider; and Alexander, Bauer. A yellow bar indicates a "Wasserschaden" (water damage) in room 107, and a purple bar indicates a "Hausführung" (house tour) in room 108. A blue notification bubble with the number 33 is visible in the bottom right corner.

In the bottom left corner, there is a small dashboard widget with various charts and the logo "DAUSI".

PMS

The dashboard for 'ahead burghotel' features a top navigation bar with icons for menu, logo, search, notifications, mail, and a user profile. Below the header, the 'Aufgaben' (Tasks) section shows 'Alles erledigt' (All done). The 'Reservierungen' (Reservations) section includes links for 'Reservierungsüberblick' and 'Reservierungsbericht'. Two circular progress indicators are displayed: one for 'Abgeschlossene Anreisen' (Completed Arrivals) at 16, and another for 'Beendete Abreisen' (Completed Departures) at 17. The bottom of the screen shows a mobile browser address bar with 'app.mews.com'.

The 'Räume' (Rooms) interface for 'Etage 1' (Floor 1) displays a list of room statuses. Each room entry includes a room number, room type, and status tags. A blue hand icon is visible next to room 106 ES. The bottom navigation bar contains icons for 'Räume', 'POS', 'Nachrichten', 'Aufgaben', and 'Profil'.

Room Number	Room Type	Status	Additional Info
	Einzelzimmer Standard	Geprüft	Anreisend 15:00
102 ER	Standardzimmer Doppelbett	Schmutzig	Bleibender Gast
103 ES	Einzelzimmer Standard	Schmutzig	Ausgecheckt 11:00
104 ER	Standardzimmer Doppelbett	Geprüft	Anreisend 15:00
105 ES	Einzelzimmer Standard	Schmutzig	Ausgecheckt 11:00 Anreisend 15:00
106 ES	Einzelzimmer Standard	Schmutzig	Ausgecheckt 10:51

POS



ahead burghotel GmbH
Großes/242073-Manager A728982.31965
Quittung R728982.31638 05.09.24, 21:17:17

=====

2 Terrasse, Tisch 13

1	Momotaro Ginzero/Mixer		
	0,2l	8.90	8.90
1	White Socks Gin / Mixer		
	0,2	8.90	8.90
1	Viva con Agua Leise 0,75	5.90	5.90
1	Cashew Mozzarella	14.00	14.00
1	Auberginenröllchen	13.00	13.00
1	Gemüsecurry	18.00	18.00
1	Gerösteter Kürbis	18.00	18.00

Summe € 86.70

Zimmer € 95.37
| Referenz 8
| Trinkgeld € 8.67
| Bezahlter Betrag € 86.70

MwSt. 19% auf 72.86: € 13.84 (86.70)

3052/105/06952

Schön, dass ihr bei uns wart!

19309 Lenzen (Elbe)

3bgx0N+TCsYZ03X0sU=

TSE-Seriennummer: ea08eda5ab3f53c4d3b42939

24424d459ef91aeacd211bab8b15832bd874dcf2

Kasse-Seriennummer:

728982



**Jetzt Bewirtungsbeleg
erstellen >**

↓ Beleg als PDF downloaden >

ODER

E-Mail

✉ Per E-Mail versenden >

Chatbot



Chatbot

Statistik August 2024

Statistiken ahead Burghotel

Bericht senden

01/08/2024 - 31/08/2024

Aktive Nutzer [?]

245

Livechats [?]

85

Automatische Antworten [?]

1236

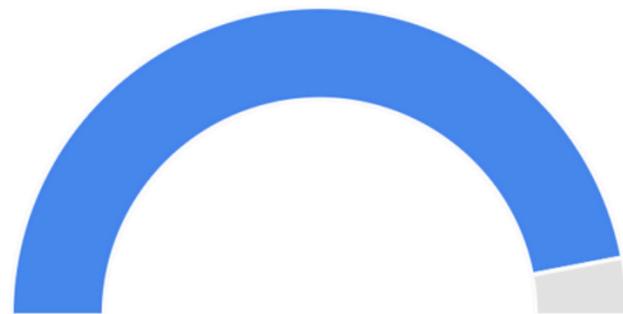
Weiterleitungen Booking [?]

53

Nächte Booking [?]

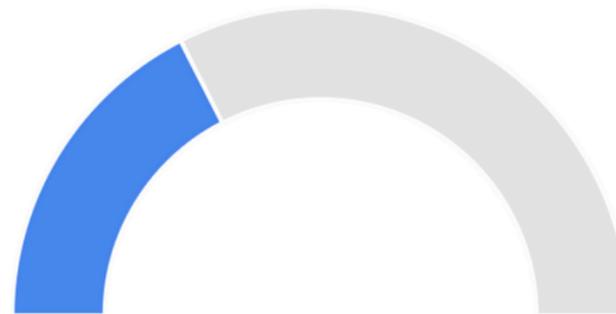
150

Automatische Antworten (%) [?]



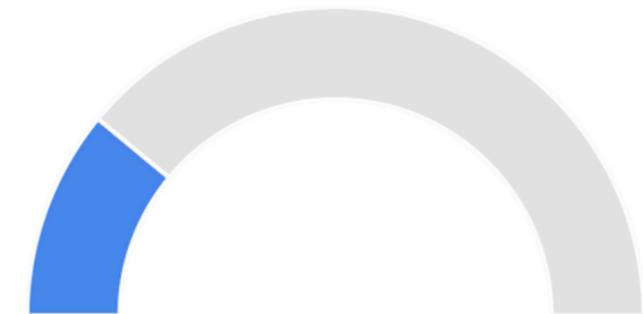
94%

Livechats (%) [?]



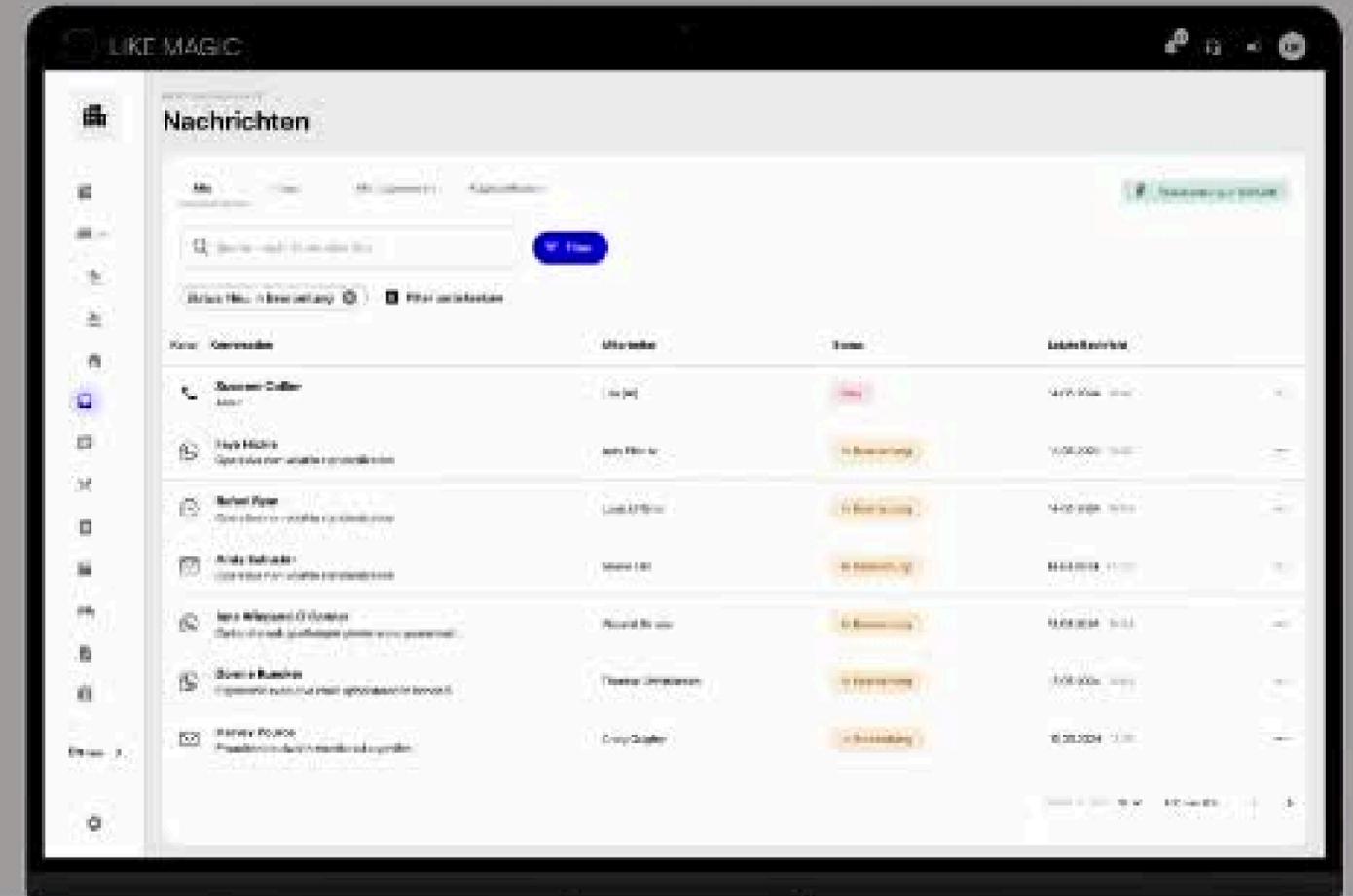
35%

Weiterleitungen IBE (%) [?]



22%

Telefonbot



Anbieter

Check-In & Gästemappe



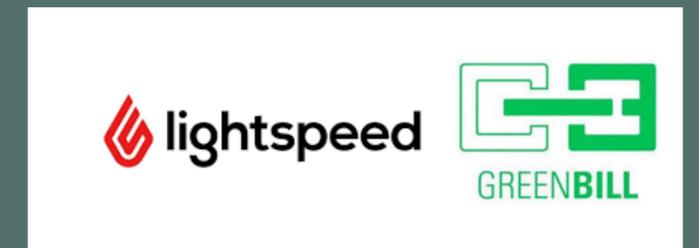
Interne Kommunikation



PMS



POS



Chatbot



Telefonbot



Vielen Dank

jonas@aheadhotel.de

