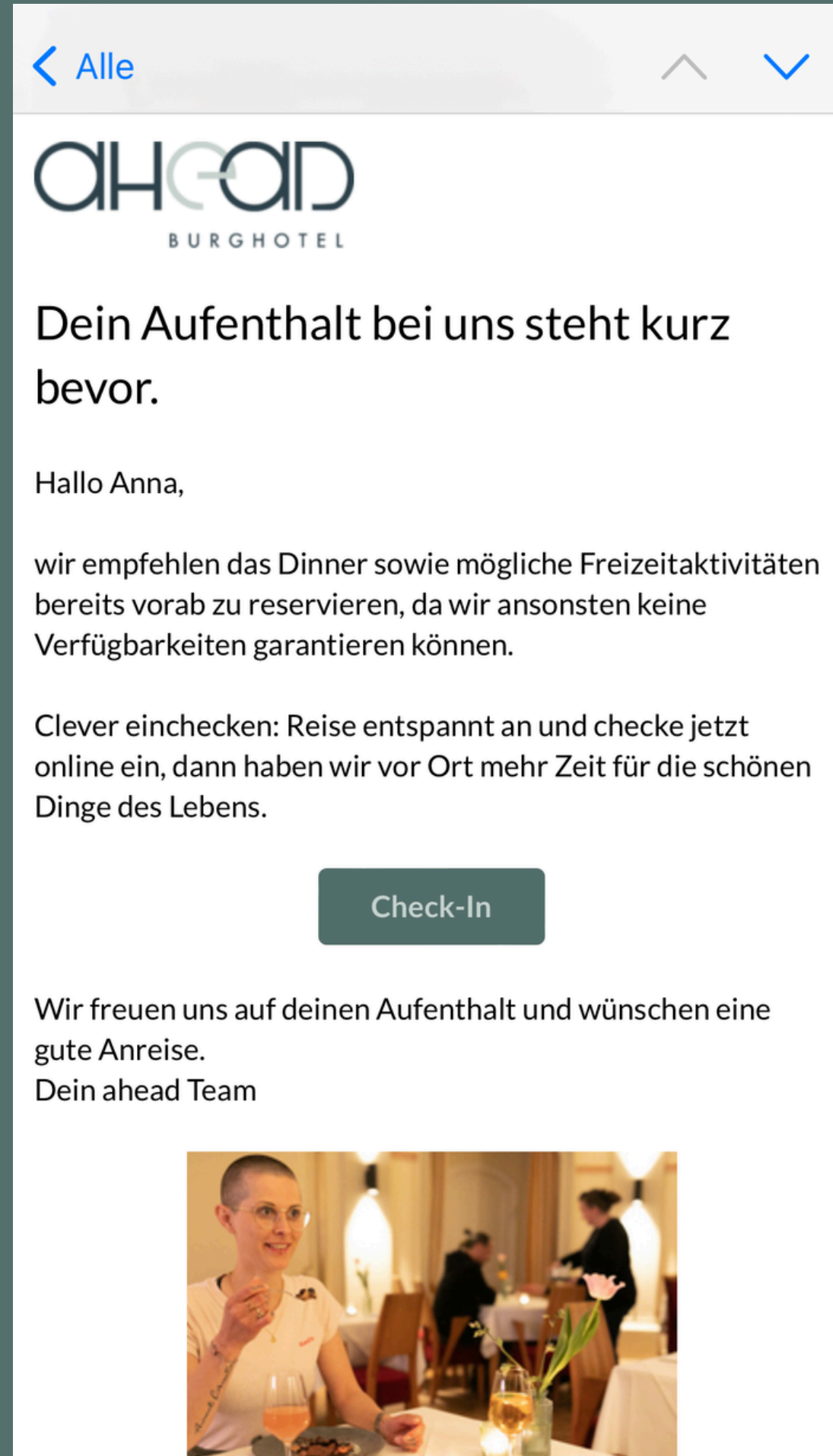


Best Practice Beispiel

AHEAD
BURGHOTEL



Pre-Stay Mail



Check-In



Check-In

Vorname *

Tobias ✓

Männlich

Nachname *

Weiblich ✓
Meyer

Divers

Geschlecht *

Bitte auswählen ^

Geburtsdatum *

📅 DD.MM.YYYY

Staatsangehörigkeit *

Weiter >

E-Mail Adresse

🔒 app.aheadhotel.de 🔄

^ v Fertig

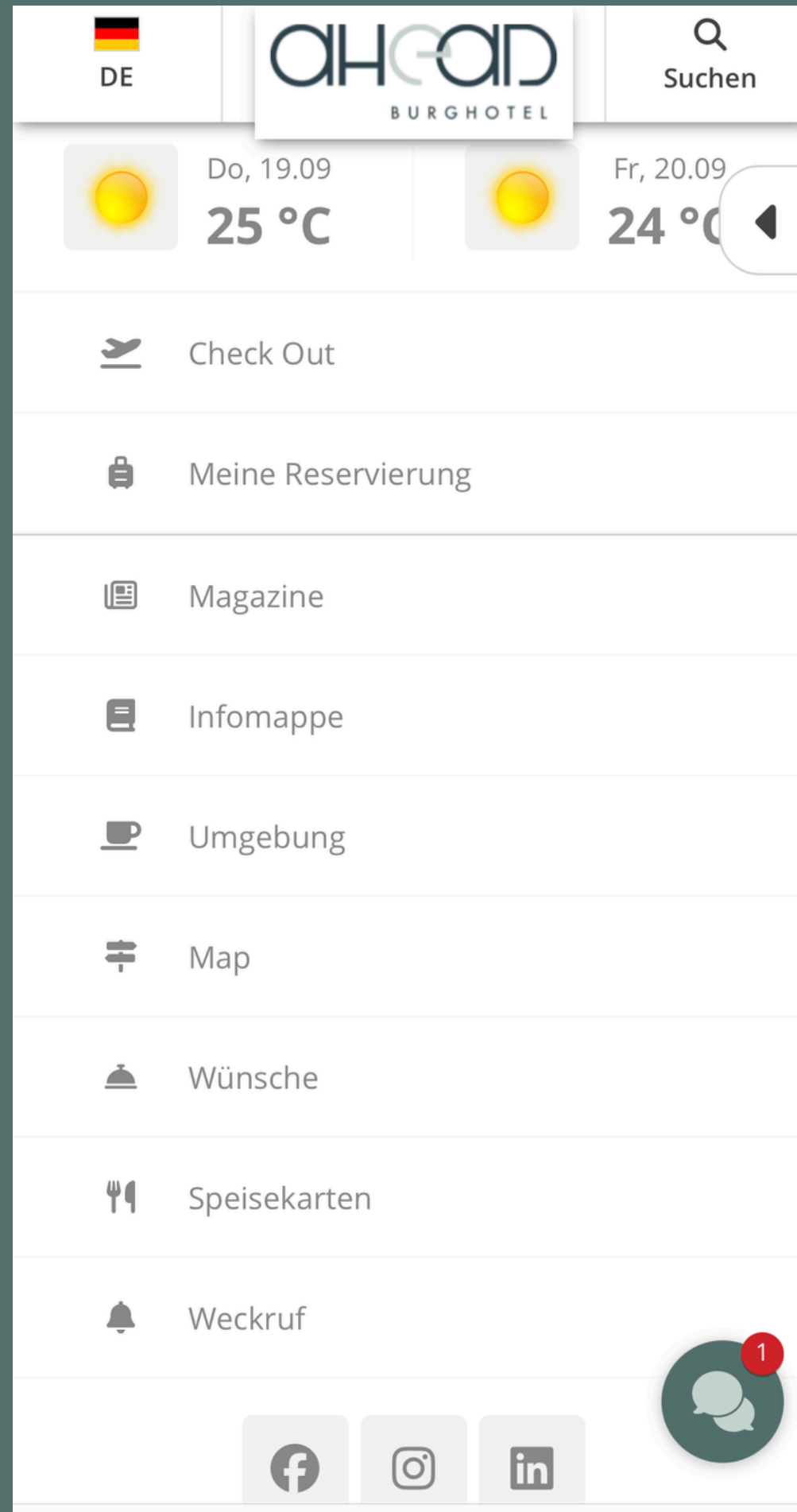
q w e r t z u i o p

a s d f g h j k l

Gästemappe



Gästemappe



Gästemappe

Wünsche

Euch fehlt etwas? Dann lasst es uns gerne wissen und wir bringen es euch auf euer Zimmer.

Auswahl Erforderlich ●

Bitte auswählen...

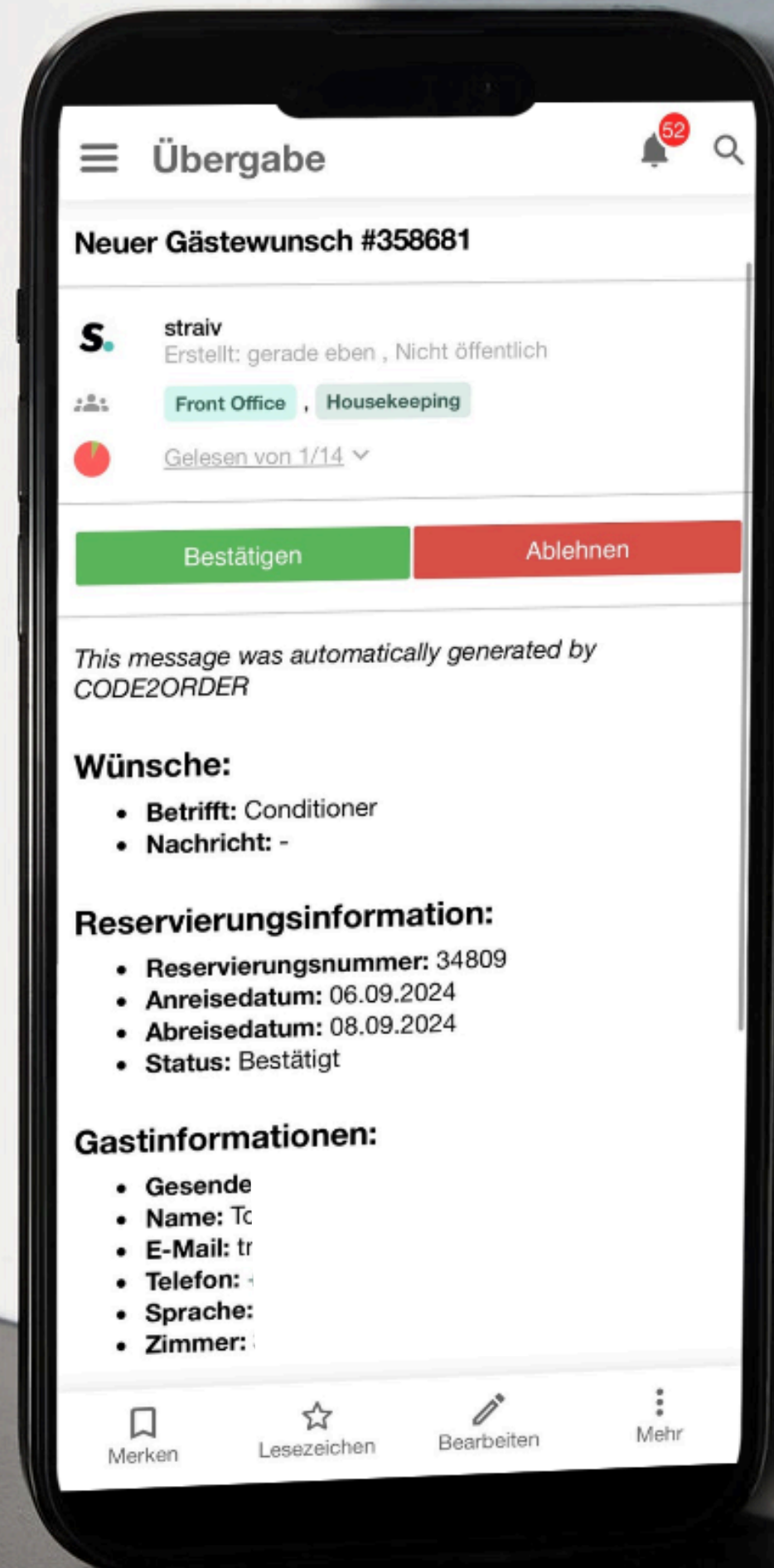
- Schuhschwamm
- Kosmetikset
- Kondom
- Tampon
- Deo

app.aheadhotel.de

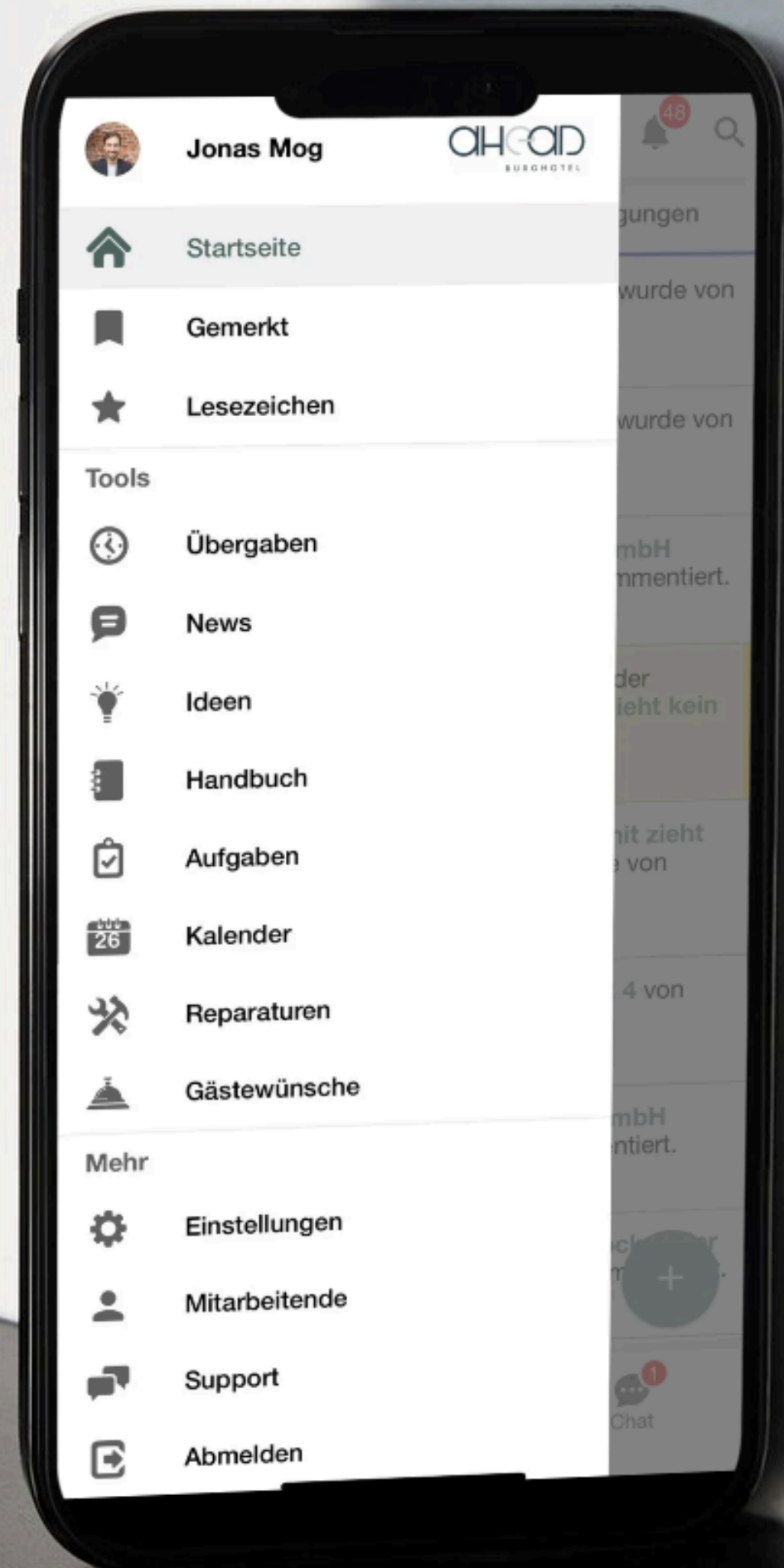
^ v Kontakt autom. ausfüllen Fertig

q w e r t z u i o p
a s d f g h j k l
⬆ y x c v b n m ⬇
123 Leerzeichen ↩

Interne Kommunikation



Interne Kommunikation



PMS

OPERA PMS [Version 5.0, Service Pack 5.0.01.03/39] BXPTX - Holiday Inn Express Bastrop, Texas 09-12-10

Window

ADAMJ

Exit Reservations Front Desk Cashiering Rooms Management AR End of Day Miscellaneous Setup

New Reservations Update Reservations Blocks Profiles Room Plans Floor Plans Confirmation Registrations Cards Calendars

BXPTX - Rate Query Details

Wednesday, N
Windsor Nursi
Room Types
House Availab
Physical Inven
Windsor Nursi

BXPTX - Reservation

Guest Name: lastname
First / Title: firstname
Phone: phone number
Member Info: [dropdown]
Member Lvl: [dropdown]

Addr.: [dropdown]
City: [dropdown]
State: [dropdown]
ZIP / Country: [dropdown] US
VIP: [dropdown]

Agent: [dropdown]
Company: Windsor Nursing & F
Group: [dropdown]
Source: [dropdown]

More Fields

Arrival: 11-10-10 Wednesday
Nights: 1
Departure: 11-11-10 Thursday
Adults: 1 Child: 0 # of Rms.: 1
Rm. Type: TQNN RTC: TQNN
Room: [dropdown]
Rate Code: ILCORWN Fixed Rate
Rate: 108.95
Block Code: [dropdown]
Disc. Amt. [dropdown] or Disc. % [dropdown]
Reason: [dropdown]
Packages: [dropdown]

Res. Type: NON Non-Gtd
Market: L Corp-Negoti
Source: [dropdown]
Payment: [dropdown]
Credit Card No.: [dropdown]
Exp. Date: [dropdown]
CC Holder: [dropdown]
Caller Details: [dropdown]
Specials: [dropdown]
Comments: [dropdown]
Tax / Exempt #: 0 [dropdown]

CRS No.: [dropdown]
Reference #: [dropdown]
Res. Color: [dropdown]
Arrival Time: [dropdown]
Credit Card Swiped
Confirmation Letter
Video Checkout
Print Rate No Post
Approval Amt.: [dropdown]
Approval Code: [dropdown]
Guest Balance: 0.00

Created By ADAMJ On 09-12-10 Updated By ADAMJ On 09-12-10

Save OK
Options Close

start Op... Th... Un... OP... Ea... Tr... Fla... 2:04 PM

PMS

The dashboard for 'ahead burghotel' features a top navigation bar with icons for menu, logo, search, notifications, mail, and a user profile. Below the header, the hotel name and logo are displayed. The main content is divided into three sections: 'Aufgaben' (Tasks) showing 'Alles erledigt' (All done); 'Reservierungen' (Reservations) with links for 'Reservierungsüberblick' and 'Reservierungsbericht'; and two circular progress indicators. The first indicator shows '16' for 'Abgeschlossene Anreisen' (Completed arrivals), and the second shows '17' for 'Beendete Abreisen' (Completed departures). A bottom browser bar shows 'app.mews.com'.

The 'Räume' (Rooms) screen for 'Etage 1' (Floor 1) displays a list of room statuses. Each room entry includes a room number, room type, and status tags. A blue hand icon is visible next to room 106 ES. The bottom navigation bar includes icons for 'Räume', 'POS', 'Nachrichten', 'Aufgaben', and 'Profil'.

Room Number	Room Type	Status	Check-in/Check-out
	Einzelzimmer Standard	Geprüft	Anreisend 15:00
102 ER	Standardzimmer Doppelbett	Schmutzig	Bleibender Gast
103 ES	Einzelzimmer Standard	Schmutzig	Ausgecheckt 11:00
104 ER	Standardzimmer Doppelbett	Geprüft	Anreisend 15:00
105 ES	Einzelzimmer Standard	Schmutzig	Ausgecheckt 11:00 Anreisend 15:00
106 ES	Einzelzimmer Standard	Schmutzig	Ausgecheckt 10:51

POS



ahead burghotel GmbH
Großes/242073-Manager A728982.31965
Quittung R728982.31638 05.09.24, 21:17:17

=====

2 Terrasse, Tisch 13

1	Momotaro Ginzero/Mixer		
	0,2l	8.90	8.90
1	White Socks Gin / Mixer		
	0,2	8.90	8.90
1	Viva con Agua Leise 0,75	5.90	5.90
1	Cashew Mozzarella	14.00	14.00
1	Auberginenröllchen	13.00	13.00
1	Gemüsecurry	18.00	18.00
1	Gerösteter Kürbis	18.00	18.00

Summe € 86.70

Zimmer € 95.37
| Referenz 8
| Trinkgeld € 8.67
| Bezahlter Betrag € 86.70

MwSt. 19% auf 72.86: € 13.84 (86.70)

3052/105/06952

Schön, dass ihr bei uns wart!
19309 Lenzen (Elbe)

3bgx0N+TCsYZ03X0sU=

TSE-Seriennummer: ea08eda5ab3f53c4d3b42939

24424d459ef91aeacd211bab8b15832bd874dcf2

Kasse-Seriennummer: 728982



**Jetzt Bewirtungsbeleg
erstellen >**

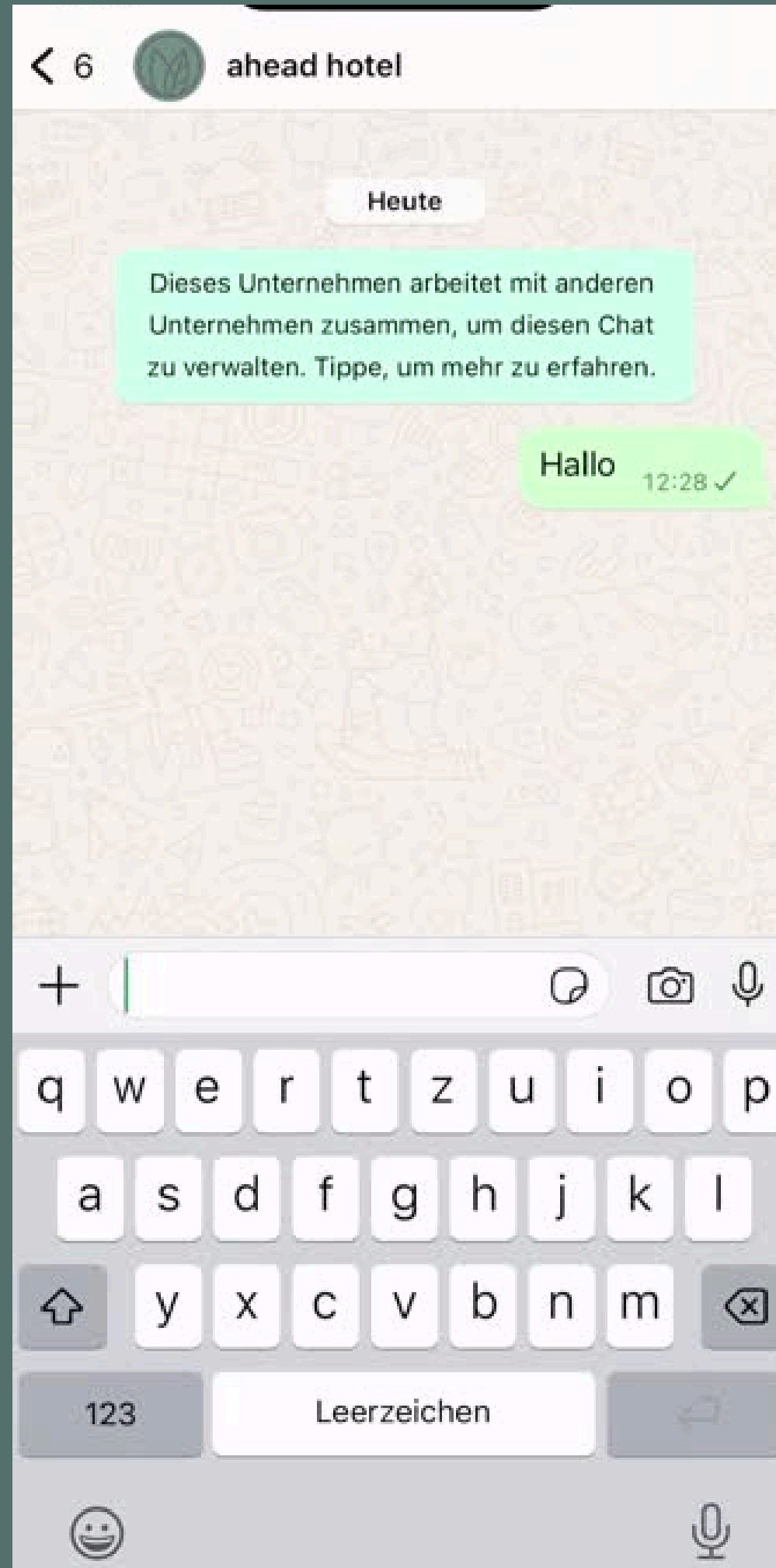
↓ Beleg als PDF downloaden >

ODER

E-Mail

✉ Per E-Mail versenden >

Chatbot



Chatbot

Statistik August 2024

Statistiken ahead Burghotel

Bericht senden

01/08/2024 - 31/08/2024

Aktive Nutzer [?]

245

Livechats [?]

85

Automatische Antworten [?]

1236

Weiterleitungen Booking [?]

53

Nächte Booking [?]

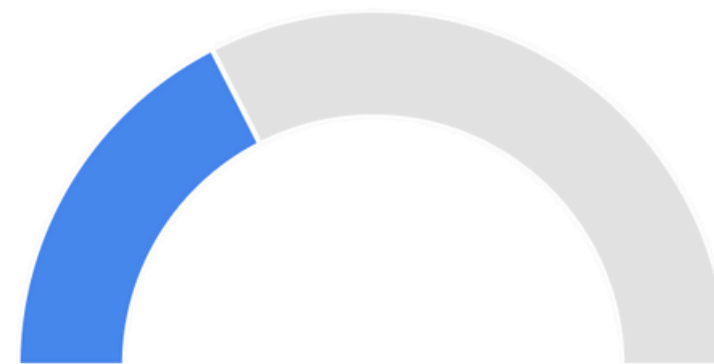
150

Automatische Antworten (%) [?]



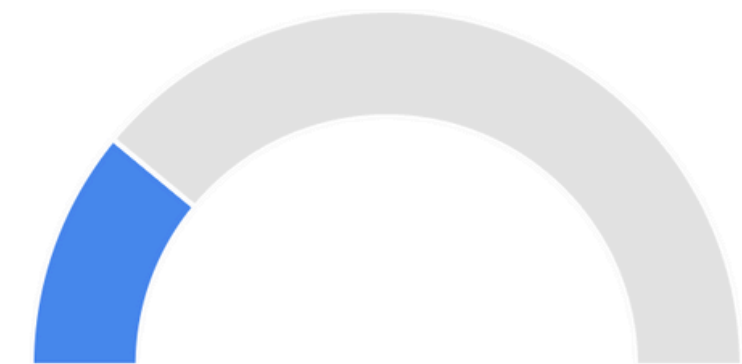
94%

Livechats (%) [?]



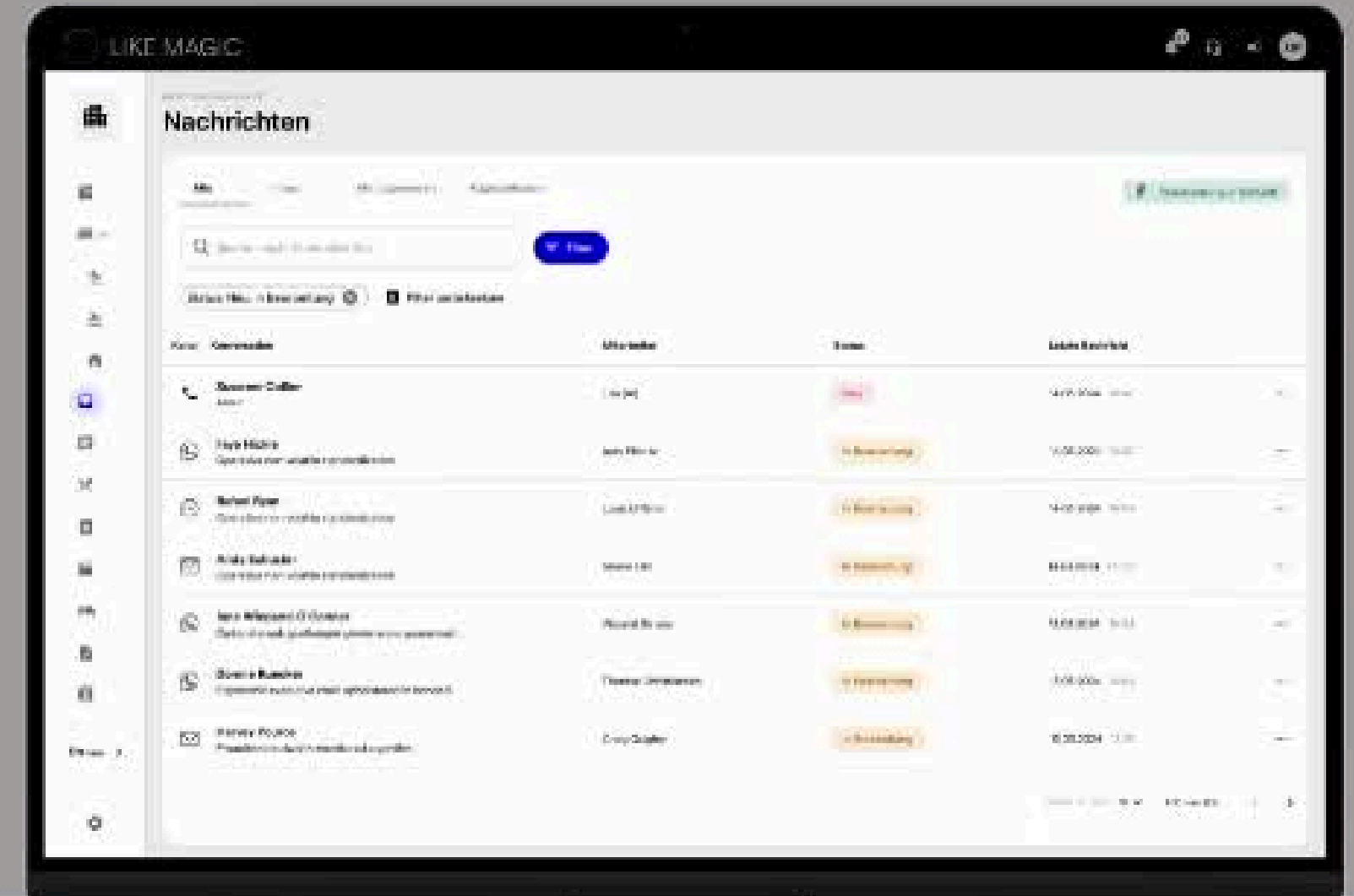
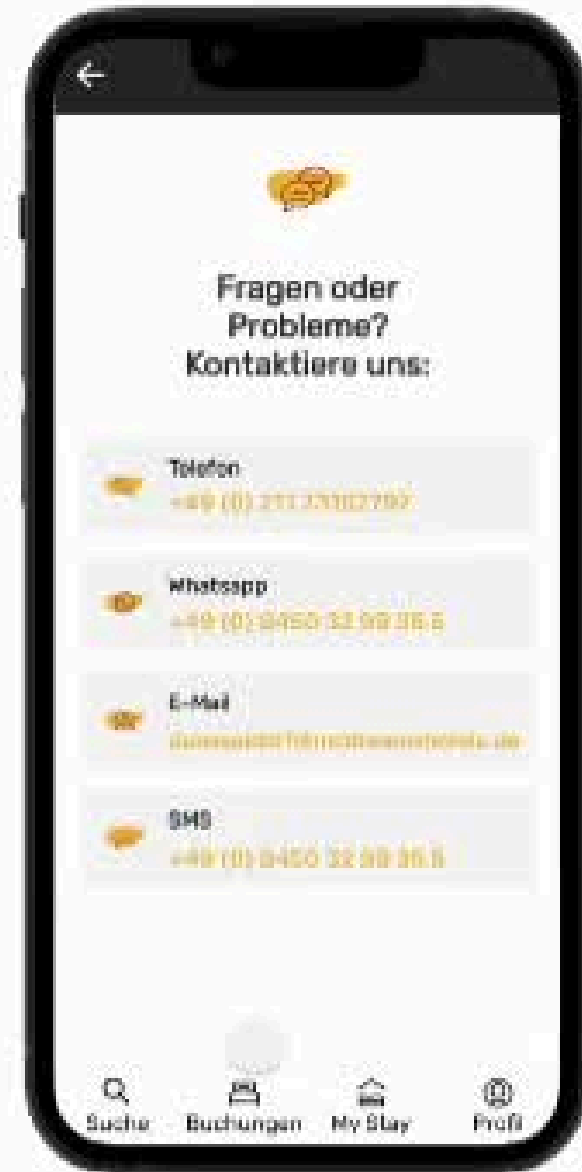
35%

Weiterleitungen IBE (%) [?]



22%

Telefonbot



Anbieter

Check-In & Gästemappe



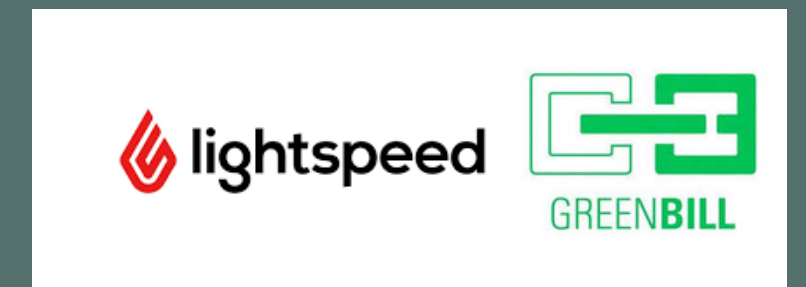
Interne Kommunikation



PMS



POS



Chatbot



Telefonbot



Vielen Dank

jonas@aheadhotel.de

